

ProcartaPlex NHP Basic Kit

USER GUIDE

Instructions for Human, Monkey and Dog Assays

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Intended Use

This user manual is for a ProcartaPlex Immunoassay Kit from Thermo Fisher Scientific to perform quantitative, multiplexed protein measurements from serum, plasma, and cell culture supernatant samples using magnetic beads technology from Luminex™. Other biological samples might be suitable for use in the assay.

NOTE: For the most current version of user documentation, go to our website at www.thermofisher.com

How it Works

ProcartaPlex Immunoassays incorporate magnetic microsphere technology licensed from the Luminex Corporation to enable the simultaneous detection and quantitation of multiple protein targets in diverse matrices. The platform allows the simultaneous detection from a single sample of up to 100 protein targets on the Luminex 200/100 and FLEXMAP 3D™ platforms and 50 protein targets on the MAGPIX™ platform.

Materials Provided and Storage Conditions

ProcartaPlex Immunoassay Kits contain the components listed below. Refer to the Certificate of Analysis for quantities and details of components supplied. Store kit at 2-8°C. Expiration date is stated on the kit. Do not use after expiration date.

Components Supplied	Simplex Kit	Basic Kit	Combinable Panels
Antigen Standards, premixed	√		√
Detection Antibody (50X) ¹	√		√
Magnetic Beads, Simplexes (50X) ¹	√		
Magnetic Beads, premixed panels (1X) ¹			√
Competitive Conjugate Solution (50X) ^{1,2}	(√)		(√)
Streptavidin-PE (SA-PE) (1X) ¹		√	√
Wash Buffer Concentrate (10X) ¹		√	√
Detection Antibody Diluent ¹		√	√
Universal Assay Buffer (1X) ¹		√	√
Universal Assay Buffer Concentrate (10X) ¹ (optional)	(√)		(√)
Reading Buffer ¹		√	√
PCR 8-Tube Strip		√	√
96-Well Flat Bottom Plate		√	√
Black Microplate Lid		√	√
Plate Seals		√	√

¹Contains sodium azide. See WARNING.

²Will be included in Competitive Assays only. Refer to the table on the next page.

WARNING: All chemicals should be considered potentially hazardous. We recommend that this product and its components be handled by those trained in laboratory techniques and be used according to the principles of good laboratory practice. This kit contains small quantities of sodium azide. Sodium azide is highly toxic and reactive in the pure form. At this product's concentration, though not classified as hazardous, build up of sodium azide may react with lead and copper plumbing to form highly reactive explosive metal azide. Dispose of the product in accordance with all State and local regulations.

Precautions and Technical Hints

- Thoroughly read this user manual and Certificate of Analysis that is included with the assay kit. The product insert may contain specific instructions for proper use of your kit.
- For Luminex 100/200 and FLEXMAP 3D instruments initiate the startup protocol to warm up the lasers for at least 30 minutes. Ensure that the Luminex machine is calibrated according to the manufacturer's instructions. MAGPIX instrument doesn't require additional warm up.
- When working with samples and standards, change the pipette tips after every transfer and avoid creating bubbles when pipetting.
- During the incubation steps, cover the 96-Well Flat Bottom Plate with the Black Microplate Lid provided in the kit to minimize exposure of the beads to light.
- Be careful not to invert the 96-Well Flat Bottom Plate during the assay or allow contents from one well to mix with another well.
- Use a multi-channel pipette and reagent reservoirs whenever possible to achieve optimal assay precision.
- Store the reconstituted standards on ice before adding to the 96-Well Flat Bottom Plate

Required Equipment and Materials Not Supplied

- MAGPIX, Luminex™ 100/200, FLEXMAP 3D, or Luminex-based Instrument.
- Glass-distilled or deionized water.
- Adjustable single and multi channel pipettes with disposable tips.
- Multichannel pipette reservoir.
- Beakers, flasks, cylinders necessary for preparation of reagents.
- Hand-Held Magnetic Plate Washer, Vortex mixer and Microtiter plate shaker.

Competitive Assays

Competitive Assays are based on competitive ELISA technique and require addition of Competitive Conjugate Solution (1X) to samples, standards and blanks. Competitive Assays are listed below:

Species	Analytes
Human	Cortisol

Preparation of Competitive Conjugate Solution (1X) is described in "Preparation of Reagents".

NOTE: The Assay Protocol for Competitive Assays differs from our standard Assay Protocol.

Sample Preparation

- Frozen samples, thaw samples on ice and mix well by vortexing followed by centrifugation at 10,000 x g for 5-10 min to remove particulates. Avoid multiple freeze/thaw cycles.
- If samples are high in lipid content, centrifuge at 10,000 x g for 10 min and transfer contents to a new tube.

Plasma Sample Preparation

Action
1. Collect samples in sodium citrate or EDTA tubes. When using heparin as an anticoagulant, no more than 10 IU of heparin per mL of blood collected should be used since an excess of heparin may give falsely high values of some of the analytes.
2. Centrifuge samples at 1,000 x g at 4 °C for 10 min within 30 min of collection.
3. Collect the plasma fraction. Use immediately or aliquot and store at -80 °C.

Serum Sample Preparation

We recommend spinning down serum samples at 1,000 x g for 10 min at 20-25 °C before running the assay.

Action
1. Allow blood to clot for 20-30 min at 20-25 °C.
2. Centrifuge at 1,000 x g for 10 min at 20-25 °C.
3. Use immediately or aliquot and store at -80 °C.

Dilution of Samples

You may need to further dilute your samples if the analyte concentration exceeds the assay upper limit of quantitation (ULOQ). When preparing dilution of serum and plasma samples use Universal Assay Buffer (1X). For dilution of cell culture supernatant samples, use cell culture medium that was used to culture the cells. Recommended dilution factors for analytes with high normal serum or plasma concentration are listed in the table below.

NOTE: For analytes that show high concentration in serum and plasma additional Universal Assay Buffer (10X) will be included in the kit.

Species	Analytes	Recommended Sample Dilution Factor
Human, Monkey	Adiponectin	200-500 ¹
Human	CRP	500
Human	CD44var (var6)	20
Human	Fibrinogen	200000 ²
Human	Endoglin	20
Human, Monkey	ICAM-1	200
Human	MMP-2	50
Human	MMP-3	50
Human	MMP-9	50
Human	NGAL	200
Human	Osteopontin	20
Human	RBP4	200
Human, Monkey	RANTES	50
Human	SAA	200
Human	SAP	4000
Human	SCGF-beta	25
Human	L-Selectin	200
Human	TIMP-1	20
Human, Monkey	VCAM-1	200
Human	ZAG	200

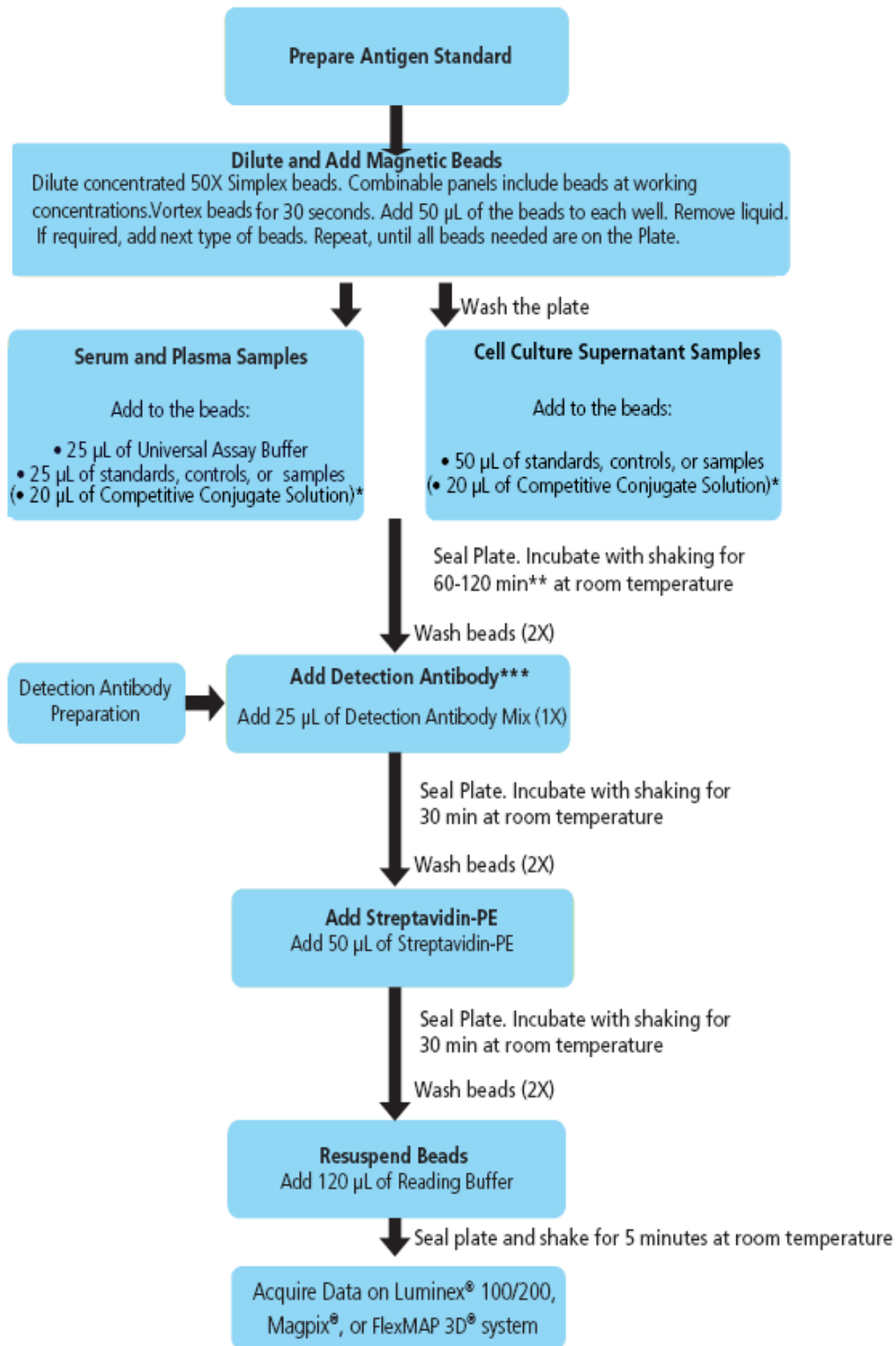
¹For Metabolism/Obesity Panel 1 sample dilution factor is 200.

²Dilution required only for plasma samples.

TGF beta (Acidification of Samples)

TGF beta 1 has to be acid treated for proper detection of the bioactive form. Therefore this analyte should be tested as simplex assay. An additional datasheet with the preparation instruction will be included in each kit or can be requested by contacting our technical service.

Assay Protocol Overview



* For Competitive Assays, add Competitive Conjugate Solution.

** For assays that require higher sensitivity, 120 min or overnight incubation is recommended.

*** If only using Competitive Assays, this step is obsolete.

Preparation of Reagents

Preparing 1X Wash Buffer

Bring the Wash Buffer Concentrate (10X) to room temperature and vortex for 15 seconds. Mix 20 mL of the Wash Buffer Concentrate (10X) with 180 mL ddH₂O. Wash Buffer (1X) can be stored at 2-8 °C for up to 6 months.

NOTE: Wash Buffer Concentrate volume might not be sufficient if using automated plate washer. For bulk orders use Cat. No. EPX-66666-001.

Preparing 1X Universal Assay Buffer

For analytes with high serum or plasma concentration 10X Universal Assay Buffer will be provided. Prepare a 1X working concentration of Universal Assay Buffer by mixing 10 mL of the 10X Universal Assay Buffer with 90 mL ddH₂O.

Preparing 1X Competitive Conjugate Solution for Competitive Assays only

Competitive Conjugate Solution (50X) will be only included in Competitive Assays. Prepare the Competitive Conjugate Solution (1X) by mixing 50 µL of Competitive Conjugate Solution (50X) with 2450 µL Universal Assay Buffer (1X).

Preparing 1X Simplex Beads

IMPORTANT: ProcartaPlex simplex kits and/or combinable panels can be mixed for enhanced flexibility. Ensure that the bead regions from your ProcartaPlex simplex kits or panels do not overlap. Some analytes use the same bead region and cannot be combined in one multiplex assay. Please check the compatibility of our analytes using our online panel configurator or contact our technical support.

Simplex kits are provided with concentrated 50X beads. Therefore, dilution of concentrated simplex beads is required.

1. Vortex each Simplex bead vial (50X) for 30 sec and add 100 µL of each Simplex bead vial (50X) to a mixing bottle if using a whole plate (otherwise adjust the volume accordingly).
2. Fill up with Wash Buffer (1X) to a final volume of 5 mL. To combine 2 or more different bead vials follow the table below (using a whole plate):

# of different Simplex Bead vials to be mixed	Total Volume of mixed Bead Solution	Volume of Wash Buffer (1X) to add
1	100 µl	4900 µl
2	200 µl	4800 µl
3	300 µl	4700 µl
4	400 µl	4600 µl
5	500 µl	4500 µl
6	600 µl	4400 µl

Preparing 1X Detection Antibody Mixture

For simplex and panels, detection antibody is provided at 50X concentration. Add 60 μL of each detection antibody concentrate to the mixing bottle and bring volume to a total of 3 mL using detection antibody diluent if using a whole plate (otherwise adjust the volume accordingly).

# of Vials of Detection Antibody	Total Volume of Detection Antibody	Volume of Diluent to add
1	60 μl	2940 μl
2	120 μl	2880 μl
3	180 μl	2820 μl
4	240 μl	2760 μl
5	300 μl	2700 μl
6	360 μl	2640 μl

Preparing Antigen Standard

Carefully review the Certificate of Analysis for kit specific Antigen Standard preparation instructions. The majority of kits is supplied with lyophilized multi-standards containing a mix of multiple standard proteins. Some kits contain multiple sets of standards, each with a unique lot number, that require pooling prior to use. Each kit is shipped with two identical vials of each premixed antigen standard set from the same lot to permit the user to run the assay twice if running a partial plate. When preparing Antigen Standards, the final volume after reconstitution and pooling should be 250 μL . When combining multiple kits, ensure that the Antigen Standards of your analytes of interest are only present in one of the used standard vials. For instructions for combining more than 5 antigen standard sets contact our technical support.

Step	Action																														
Step 1. Reconstitution and pooling of Standards	1. Centrifuge each different antigen standard vial(s) at 2000 x g for 10 sec.																														
	2. Add 50 µL of sample type specific buffer into each standard vial. If you want to measure serum or plasma samples, use Universal Assay Buffer (1X) to reconstitute the standard, if you want to analyse cell culture supernatant samples, use the cell culture medium that was used to culture the cells to dissolve the standard.																														
	3. Gently vortex the vial(s) for 10 seconds and centrifuge at 2000 x g for 10 seconds to collect contents at the bottom of the vial(s).																														
	4. Incubate on ice for 10 min to ensure complete reconstitution.																														
	5. Pool entire contents of each vial into one of the vials and fill up with sample type specific buffer to a total volume of 250 µL.																														
	6. Gently vortex the vial for 10 seconds and centrifuge at 2000 x g for 10 seconds to collect contents at the bottom of the vial.																														
	<table border="1"> <thead> <tr> <th># of Standard Sets</th> <th>Reconstitution Volume per vial</th> <th>Pooled Volume</th> <th>Buffer to add</th> <th>Total Volume</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>50 µL</td> <td>50 µL</td> <td>200 µL</td> <td>250 µL</td> </tr> <tr> <td>2</td> <td>50 µL</td> <td>100 µL</td> <td>150 µL</td> <td>250 µL</td> </tr> <tr> <td>3</td> <td>50 µL</td> <td>150 µL</td> <td>100 µL</td> <td>250 µL</td> </tr> <tr> <td>4</td> <td>50 µL</td> <td>200 µL</td> <td>50 µL</td> <td>250 µL</td> </tr> <tr> <td>5</td> <td>50 µL</td> <td>250 µL</td> <td>0 µL</td> <td>250 µL</td> </tr> </tbody> </table>	# of Standard Sets	Reconstitution Volume per vial	Pooled Volume	Buffer to add	Total Volume	1	50 µL	50 µL	200 µL	250 µL	2	50 µL	100 µL	150 µL	250 µL	3	50 µL	150 µL	100 µL	250 µL	4	50 µL	200 µL	50 µL	250 µL	5	50 µL	250 µL	0 µL	250 µL
# of Standard Sets	Reconstitution Volume per vial	Pooled Volume	Buffer to add	Total Volume																											
1	50 µL	50 µL	200 µL	250 µL																											
2	50 µL	100 µL	150 µL	250 µL																											
3	50 µL	150 µL	100 µL	250 µL																											
4	50 µL	200 µL	50 µL	250 µL																											
5	50 µL	250 µL	0 µL	250 µL																											

Step	Action
Step 2. Prepare 4-Fold Serial Dilution	<ol style="list-style-type: none"> 1. Prepare a 4-fold serial dilution of the reconstituted standard(s) using the PCR 8-tube strip provided. Label tubes Std1, Std2, Std3, Std4, Std5, Std6 and Std7. 2. Add 200 μL of the reconstituted antigen standards into the first tube Std1 of the strip tube. 3. Add 150 μL of sample type specific standard buffer into Std tubes 2-7. Use Universal Assay Buffer for serum or plasma samples and cell culture media for culture supernatant samples. 4. Transfer 50 μL of the reconstituted antigen standards from Tube 1 into Tube 2. 5. Mix by pipetting up and down for a total of 10 times. 6. Transfer 50 μL of the mixed standards from Tube 2 into Tube 3. 7. Mix by pipetting up and down for a total of 10 times. 8. Repeat steps D-G for Std tubes 4-7. 9. Add 200 μL of Universal Assay Buffer or cell culture medium into tube 8 which serves as a blank. Keep on ice until ready to use.

Assay Protocol

Step	Action														
Step 1. Define the plate map	Mark the standard, sample and blank wells using the plate map at the end of this manual.														
Step 2. Addition of Magnetic Beads to the plate	<p data-bbox="500 426 1455 516">IMPORTANT: If working with Simplex kits only, add 50 μL per well of diluted 1X Simplex beads prepared according to instructions provided under "Preparation of Reagents".</p> <p data-bbox="500 541 1455 678">Combinable panels are provided with Magnetic Beads at working concentration 1X. Diluted Simplex beads 1X (see Preparation of Reagents) can be added alone or in combination with combinable panels. Note that 50 μL per bead vial per well is required.</p> <ol data-bbox="500 699 1474 961" style="list-style-type: none"> <li data-bbox="500 699 1474 835">1. Vortex each of the bead vials for 30 sec and add 5 mL of each 1X bead solution to an appropriate sized tube, if you use a whole plate otherwise adjust accordingly. After all of the bead vials are added, vortex the tube for another 30 sec. <li data-bbox="500 856 1474 961">2. Pour the bead mix to a disposable reservoir and add the appropriate volume of bead solution to each well of the plate using the table below. Use a multichannel pipette for this step as well as for the steps below. <table border="1" data-bbox="568 978 1412 1335"> <thead> <tr> <th data-bbox="574 978 876 1045"># of different Bead vials to be mixed</th> <th data-bbox="876 978 1406 1045">Amount added to each well</th> </tr> </thead> <tbody> <tr> <td data-bbox="574 1045 876 1098">1</td> <td data-bbox="876 1045 1406 1098">50 μL</td> </tr> <tr> <td data-bbox="574 1098 876 1150">2</td> <td data-bbox="876 1098 1406 1150">100 μL</td> </tr> <tr> <td data-bbox="574 1150 876 1203">3</td> <td data-bbox="876 1150 1406 1203">150 μL</td> </tr> <tr> <td data-bbox="574 1203 876 1255">4</td> <td data-bbox="876 1203 1406 1255">200 μL</td> </tr> <tr> <td data-bbox="574 1255 876 1308">5</td> <td data-bbox="876 1255 1406 1308">250 μL</td> </tr> <tr> <td data-bbox="574 1308 876 1335">6</td> <td data-bbox="876 1308 1406 1335">300 μL</td> </tr> </tbody> </table> <ol data-bbox="500 1360 1474 1423" style="list-style-type: none"> <li data-bbox="500 1360 1474 1423">3. If more than 6 bead vials have to be mixed proceed to Step 3 and repeat step 2 and 3 until all beads have been added to the plate wells and washed. 	# of different Bead vials to be mixed	Amount added to each well	1	50 μ L	2	100 μ L	3	150 μ L	4	200 μ L	5	250 μ L	6	300 μ L
# of different Bead vials to be mixed	Amount added to each well														
1	50 μ L														
2	100 μ L														
3	150 μ L														
4	200 μ L														
5	250 μ L														
6	300 μ L														

Step	Action
Step 3. Wash Magnetic Beads	<ol style="list-style-type: none"> 1. Securely insert the 96-Well Flat Bottom Plate into the Hand-Held Magnetic Plate Washer and ensure that the plate is held in place by the tabs and wait 2 min to allow the beads to accumulate on the bottom of each well. 2. Remove the liquid in the wells by quickly inverting the Hand-Held Magnetic Plate Washer and 96-Well Flat Bottom Plate assembly over a sink or waste container. Do not remove the 96-Well Flat Bottom Plate from the Hand-Held Magnetic Plate Washer. Blot the inverted assembly onto several layers of paper towels or absorbent surface to remove any residual solution. 3. Add 150 μL of Wash Buffer (1X) into each well and wait 30 seconds to allow the beads to accumulate on the bottom of each well. 4. Remove the Wash Buffer in the wells by quickly inverting the Hand-Held Magnetic Plate Washer and 96-Well Flat Bottom Plate assembly over a sink or waste container. Do not remove the 96-Well Flat Bottom Plate from the Hand-Held Magnetic Plate Washer. Blot the inverted assembly onto several layers of paper towels or absorbent surface to remove any residual solution. 5. Remove the 96-Well Flat Bottom Plate from the Hand Held Magnetic Plate Washer and proceed to the next step.
Step 4. Add sample type-specific buffer, samples, standards and blanks and incubate	<ol style="list-style-type: none"> 1. For serum and plasma: Add 25 μL of Universal Assay Buffer (1X) to each well followed by 25 μL of prepared standards or samples into dedicated wells. For cell culture supernatants: Add 50 μL prepared standards or samples into dedicated wells. 2. For wells designated as blanks: Add an additional 25 μL of Universal Assay Buffer for serum or plasma samples. For cell culture supernatant samples, add 50 μL of cell culture medium. 3. <i>If not working with a Competitive Assay skip this step and PROCEED with D. For Competitive Assays only: Dilute Competitive Conjugate Solution (50X) as described in Preparation of Reagents. Add 20 μL of the diluted Competitive Conjugate Solution (1X) to each well and proceed with step D.</i> 4. Seal the plate with the provided Plate Seal. Cover the plate with the Black Microplate Lid and shake at 500 rpm for 60 to 120 min at room temperature (RT). 5. Alternatively, the 96 well plate can be incubated overnight. Shake the 96 well plate for 30 min at RT at 500 rpm, then transfer the plate to 4°C and store on a level surface. After overnight incubation, shake the plate for an additional 30 min at RT at 500 rpm. <p style="text-align: center;">IMPORTANT: If only working with Competitive Assays proceed directly to</p>
Step 5. Wash the 96-Well Plate	Wash the plate twice following "Step 3. Wash Magnetic Beads".

Step	Action
Step 6. Add Detection Antibody Mixture and incubate	<ol style="list-style-type: none"> 1. Add 25 μL of Detection Antibody Mixture (1X) to each well. 2. Seal the plate with a new Plate Seal, cover the plate with the Black Microplate Lid and incubate 30 min on a plate shaker at RT at 500 rpm.
Step 7. Wash the 96-Well Plate	Wash the plate twice following "Step 3. Wash Magnetic Beads".
Step 8. Add SAPE and incubate	<ol style="list-style-type: none"> 1. Add 50 μL of SAPE solution to each well. 2. Seal the plate with a new Plate Seal, cover the plate with the Black Microplate Lid and incubate 30 min on a plate shaker at RT at 500 rpm.
Step 9. Wash the 96-Well Plate	Wash the plate twice following "Step 3. Wash Magnetic Beads".
Step 10. Prepare the 96-Well Plate for Analysis on a Luminex Instrument	<ol style="list-style-type: none"> 1. Add 120 μL of Reading Buffer into each well. 2. Seal the plate with a new Plate Seal, cover the plate with the Black Microplate Lid and incubate 5 min on a plate shaker at RT at 500 rpm. 3. Remove Plate Seal and run the plate on a Luminex Instrument.

Setup of the Luminex Instruments

Instrument	Sample Size	DD Gate	Timeout	Bead Event/Bead Region
Luminex 100/200 FLEXMAP 3D	50 μL	5,000 - 25,000	60 sec	50-100
MAGPIX	50 μL	N/A	N/A	50-100

Prior to running the assay, ensure that the probe height has been calibrated with 96-Well Flat Bottom Plate supplied with the kit. Failure to adjust the probe height can cause damage to the instrument or low bead count. The Luminex system allows for calibration of Low and High RP1 target values. We recommend RP1 Low target value settings for ProcartaPlex Immunoassays. When entering the information into the Luminex Acquisition Software please refer to the Certificate of Analysis provided with the kit for bead region and S1 values for each analyte of the current lot.

NOTE: If there is a malfunction of the Luminex Instrument or software during the run, the 96-Well Flat Bottom Plate can be re-read. Remove the 96-Well Flat Bottom Plate from the instrument, insert the 96-Well Flat Bottom Plate into the Hand-Held Magnetic Plate Washer, wait 2 min, then remove the buffer in the wells by quickly inverting the 96-Well Flat Bottom Plate over a sink or waste container. Blot the assembly onto several layers of paper towels to remove any residual solution. Resuspend the beads in 120 μL of Reading Buffer, remove from the Hand-Held Magnetic Plate Washer, seal the 96-Well Flat Bottom Plate with a new Plate Seal and Lid and shake at 500 rpm for 5 min at room temperature. The assayed samples may take longer to read since there will be less beads in the well.

Analyzing Results

The concentration of the samples can be calculated by plotting the expected concentration of the standards against the MFI generated by each standard. A 4PL or 5PL algorithm is recommended for the best curve fit. Analyze the assayed samples according to the operation manual for the Luminex Instrument (e.g. MAGPIX™, Luminex™ 100/200™, FLEXMAP 3D™). We offer a free and robust analysis software package for data analysis. For download information visit our website under Life Sciences and Support Centers → Luminex Assays or contact our technical support.

IMPORTANT: Competitive Assays cannot be analysed with ProcartaPlex Analyst Software.

Troubleshooting

Observation	Probable Cause	Recommend Solution
Low Flow Rate	Samples/beads are stuck in flow cell	Remove the 96-Well Plate and perform a wash and rinse cycle.
High CVs	Samples and antigen standards not stored on ice	Prepare the samples and standards on ice before setting up the assay.
	Contamination from re-using the Plate Seal	Use a new Plate Seal for each incubation step.
	Incomplete washing	After adding the standards and samples, it is very important that any excess standards are removed during the wash step.
	Contamination from contents from adjacent wells	Avoid splashing the Wash Buffer during wash steps into adjacent wells.
Limited dynamic range for BioPlex software users	Poor pipetting techniques	Use a multichannel pipettor and careful pipette techniques. Avoid touching pipette tips to sides of the wells when adding Wash Buffer.
	Instrument calibrated at high PMT settings	Calibrate the instrument using the CAL2 Low RP1 target value.
Low bead count	Volume of bead solution is too low	Add 120 μ L Reading Buffer into each well and shake at 500 rpm for 5 min at room temperature to resuspend beads prior to reading on the Luminex Instrument.
	High bead aggregation	Vortex the bead suspension well before using in the assay and ensure that the beads are properly mixed during the incubation steps.
	Dyes contained in the beads are photo-bleached from overexposure to light	Store bead solution and the 96-well plate in the dark.
	Samples causing the instrument to clog	Remove the 96 Well Flat Bottom Plate and perform a wash and rinse to the instrument. Rerun the assay with further dilution of samples
	Probe height is incorrect	Refer to the Luminex Manual for proper adjustment of the needle height.
	Instrument needle is partially clogged	Replace or clean needle according to the manufacturer's recommendations.
	Beads stuck to the bottom of the plate	Confirm that the plate shaker is set to 500 rpm and shaking for at least 5 min before reading.
	Air bubble in the sample loop	Refer to the Luminex manual for proper removal of the air bubble.

Observation	Probable Cause	Recommend Solution
Low signal or sensitivity	Standards not reconstituted and diluted correctly	Prepare fresh antigen standards following the instructions in the <u>Preparing Antigen Standards section</u> .
Poor recovery	Did not use appropriate cell culture media to prepare the standards	Use the same cell culture media that is used to culture the cells.
	Samples and antigen standards were not stored on ice	Prepare the samples and standards on ice before setting up the assay.

Recommended and Blank Plate Layout

Standards		Samples									
Standard 1	Standard 1	1	1	9	9	17	17	25	25	33	33
Standard 2	Standard 2	2	2	10	10	18	18	26	26	34	34
Standard 3	Standard 3	3	3	11	11	19	19	27	27	35	35
Standard 4	Standard 4	4	4	12	12	20	20	28	28	36	36
Standard 5	Standard 5	5	5	13	13	21	21	29	29	37	37
Standard 6	Standard 6	6	6	14	14	22	22	30	30	38	38
Standard 7	Standard 7	7	7	15	15	23	23	31	31	39	39
Blank	Blank	8	8	16	16	24	24	32	32	40	40

	1	2	3	4	5	6	7	8	9	10	11	12
A												
B												
C												
D												
E												
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Documentation and support

Obtaining support

Technical support	<p>For the latest services and support information for all locations, visit www.thermofisher.com.</p> <p>At the website, you can:</p> <ul style="list-style-type: none">• Access worldwide telephone and fax numbers to contact Technical Support and Sales facilities• Search through frequently asked questions (FAQs)• Submit a question directly to Technical Support (thermofisher.com/support)• Search for user documents, SDSs, vector maps and sequences, application notes, formulations, handbooks, certificates of analysis, citations, and other product support documents• Obtain information about customer training• Download software updates and patches
Safety Data Sheets (SDS)	<p>Safety Data Sheets (SDSs) are available at thermofisher.com/support.</p>
Limited product warranty	<p>Life Technologies Corporation and/or its affiliate(s) warrant their products as set forth in the Life Technologies' General Terms and Conditions of Sale found on Life Technologies' website at www.thermofisher.com/us/en/home/global/terms-and-conditions.html. If you have any questions, please contact Life Technologies at www.thermofisher.com/support.</p>

For support visit thermofisher.com/support or email techsupport@lifetech.com

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